

**Note:**  
**This Circular has been replaced by**  
**Registration Authority Circular No. 17 of 2021**

4 October 2020

To: All ADGM Licenced Persons

**REGISTRATION AUTHORITY CIRCULAR NO. (40) OF 2020: entertainment centres, electronic games and children's play venues operating requirements in ADGM**

This circular replaces all previous circulars concerning restrictions on the operations of entertainment centres, electronic games and children's play venues in the ADGM Financial Free Zone (Al Maryah Island).

Entertainment centres, electronic games and children's play venues in the ADGM may resume operations subject to following the health and safety preventative and precautionary requirements set out below.

**Section 1 - General Requirements**

1. Capacity shall not exceed 60%.
2. Intensive sterilisation of the location throughout the day.
3. Customers are to be encouraged to use cashless payment methods / transactions.
4. Physical distancing of 2m is to be maintained between staff and customers.
5. All staff must be tested for COVID-19 regularly as per UAE and Abu Dhabi Government requirements and must have a negative result to perform their duties.
6. All staff must have their temperature checked regularly throughout the day.
7. All staff must wear a mask and gloves at all times.
8. Masks are mandatory for all customers.

**Section 2 – Equipment**

1. All rides and machines, including handles, sticks, steering wheels, buttons and any tool or material touched by children or customers must be regularly disinfected throughout the day.
2. Ball pit capacity shall not exceed 30%.
3. All protective equipment including but not limited to, ropes, belts, helmets, knees and elbow pads, must be sanitised after every use.
4. The ball pit must be deeply sanitised at the beginning of trading, every hour during trading and at the end of trading, each day.

REGISTRATION AUTHORITY  
سلطة التسجيل

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**The above requirements are mandatory for all ADGM licenced entertainment centres, electronic games and children's play venues and are effective from 24 September 2020 until further notice.**

The Registration Authority monitors adherence with these requirements.

Non-compliance with these requirements may result in regulatory action including financial penalties starting from USD 800 and up to USD 10,000 and/or commercial licence cancellation.

*Further Information*

If you have any questions in relation to this circular, please contact the Monitoring & Enforcement Division of the RA by telephone on +971 (0)2 333 8888 or by email: [monitoring@adgm.com](mailto:monitoring@adgm.com).

For further information and official updates on COVID-19 from the Abu Dhabi Department of Health, please go to: <https://doh.saal.ae/>.

For the most recent updates on COVID-19 related ADGM Circulars and Services, please go to: <https://www.adgm.com/registration-authority/covid-19-circulars>.

Thank you for your cooperation.

Sincerely,



**ABU DHABI GLOBAL MARKET**  
سوق أبوظبي العالمي 4D

Registration Authority